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Custom Software Dev for Bathroom Furniture Instalation Co.

PROJECT DETAILS

- Custom Software Development
- Dec. 2016 Ongoing
- **1** Less than \$10,000
- "LogiKom's customer service and ability to provide personalized and quick answers to our queries are impressive."

PROJECT SUMMARY

LogiKom - Software House has developed a software platform for business management and billing in compliance with government regulations for a bathroom furniture installation company.

PROJECT FEEDBACK

The platform developed by
LogiKom has highly improved
the client's inventory,
budgeting, and billing
management processes. The
team excels at problemsolving and custom-tailoring
the platform to meet
requirements. Additionally,
they're very communicative,
and their customer service is
outstanding.

LogiKom - Software House

The Client

Introduce your business and what you do there.

I'm an administrative manager at a company specializing in bathroom furniture installations and based in Montevideo, Uruguay.

The Challenge

What challenges were you trying to address with LogiKom - Software House?

We needed to develop a platform for business management and billing in compliance with government regulations. Lilian Graciela
Boskin
Director of Administration,
Sanitaria Gyalog SA

Construction

51-200 Employees

Montevideo, Uruguay

CLIENT RATING

5.0

Overall Score

Quality: 4.5

Schedule: 4.5

Cost: 4.0

Would Refer: 5.0



The Approach

What was the scope of their involvement?

We have been working with LogiKom for a couple of years now. They've developed the software platform we needed, and they now provide maintenance services for it.

What was the team composition?

We've worked with 3—4 people from LogiKom, including one of the owners, a project manager and a sales representative.

How did you come to work with LogiKom - Software House?

They were recommended to us by another company.

How much have you invested in them?

We've spent around \$9,000.

What is the status of this engagement?

We started working together at the end of 2016, and it is an ongoing collaboration.

The Outcome

What evidence can you share that demonstrates the impact of the engagement?

The platform developed by LogiKom has helped improve our management efforts and processes a lot, particularly regarding our inventory, budgeting, billing, and more.

What did you find most impressive about them?

LogiKom's customer service and ability to provide personalized and quick answers to our queries are impressive.

Are there any areas they could improve?

No.

Do you have any advice for potential customers?

I definitely recommend working with them.