



Custom Software Development for Transport Service Company

PROJECT DETAILS

 Custom Software Development

 Jan 2016 - Ongoing

 \$200,000 to \$999,999



"We are really very satisfied with the results and their response to any query or problem that arises."

PROJECT SUMMARY

LogiKom - Software House has developed a custom software for a transport service company. They have created an electronic invoicing system to improve the business' administrative and operational aspects.

PROJECT FEEDBACK

With LogiKom - Software House, the company has improved their processes by 70% while reducing and simplifying the management hours. The client is satisfied with the system delivered in just three months. Overall, the investment with the vendor team has proven to be profitable.



The Client

Please describe your company and your position there.

We are a company dedicated to providing services for transportation, industry and agriculture. We are located in Montevideo Uruguay.



Juan Aparicio
Director, APABAL LTDA



Automotive



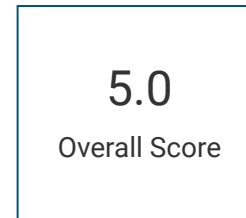
Montevideo, Uruguay

The Challenge

For what projects/services did your company hire LogiKom - Software House, and what were your goals?

We had a lot of mess since everything was 100% manual. We decided that we needed a system to also have electronic invoicing. The idea was to improve the administrative and operational aspects, to be more efficient in the processes.

CLIENT RATING



Quality: 5.0

Schedule: 5.0

Cost: 4.0

Would Refer: 5.0





The Approach

How did you select this vendor and what were the deciding factors?

The company contacted us and we were interested since it was a very complete, versatile and, above all, user-friendly system.

Describes the scope of work in detail, including the project steps, key deliverables, and technologies used.

In 2016 we started with the project armed to our needs. We include client/supplier modules, merchandise stock, budgets, daily cash, personnel control, very complete searches and reports, electronic invoicing. The initial thing was to load the information for the server database. Besides we also have 2 client machines and 1 PDA.

How many people from the vendor's team worked with you, and what were their positions?

We receive the support of 4 people, commercial assistant, support and design area, including its director who is involved in each situation to find the best product.

The Outcome

Can you share any measurable outcomes of the project or general feedback about the deliverables?

The investment was very profitable, we improved processes by 70% and management times have been reduced and simplified. The beginning was a great challenge, in just 3 months we already had this great tool, essential today.





Describe their project management style, including communication tools and timeliness.

We had no experience in any system. We are really very satisfied with the results and their response to any query or problem that arises.

What did you find most impressive or unique about this company?

The key was the dedication to provide the best service. As from the beginning we highly value the attention and commitment of your entire team.

Are there any areas for improvement or something they could have done differently?

So far everything raised has been resolved and we have no pending issues. excellent in every way

